

Booking Office/Customer Service



BOOKING CLERKS

WANTED

to look after our

beautifully recreated
Edwardian Stations at

HAVENSTREET

WOOTTON

SMALLBROOK

Looking for something interesting to add to your CV?

We are currently in need of individuals to work in our booking office(s) at Havenstreet, our lovely 'new' Edwardian booking office at Wootton and 'new' Southern Railway themed Smallbrook station building.

What is a 'Booking Clerk'?

The first face a visitor sees when they come to our Railway could be you, a friendly face who will meet and greet, give them advice on what they can see and do and sell them a ticket and a guide book. These days our booking clerks use a modern Epos (till) system which is very easy to use and full training is given.



Volunteering positions are on a strictly rostered shift basis which can be worked to fit in around your existing lifestyle. If you can spare some time and have good people skills we want to hear from you. Come and join our team!

If you have a little spare time to offer us, whether you have any special skills or not, or are just looking for a pleasant interest and the chance to increase your circle of friends then please email or telephone our Volunteer Co-ordinator, who will be pleased to arrange a visit to the Railway and arrange for a demonstration of what it's like to be a booking clerk.



Email: volunteer@iwsteamrailway.co.uk Telephone: 01983 882204

Applicants must be physically fit, of smart appearance and will be required to attend an induction course. The usual background checks will also be carried out.