

What are the qualities, skills, and experience I'll need for this role?

- ✓ Basic Plumbing
- ✓ Basic Electrical
- ✓ General Building work
- ✓ Carpentry/Joinery
- ✓ Metalwork/Fabrication
- ✓ Painting
- ✓ Glazing
- ✓ Landscaping/Drainage/Fencing/Concreting

What does the Isle of Wight Steam Railway expect from a volunteer?

- ✓ To be a friendly face to our visitors and deliver excellent customer service (whether your role is directly 'customer-facing' or not)
- ✓ Although this role is voluntary, we expect volunteers to be dependable and to demonstrate a high level of commitment and reliability
- ✓ All volunteers should contribute towards ensuring our railway is presented to the highest standards
- ✓ To be presentable at all times, wearing the appropriate uniform/overalls/PPE for the role
- ✓ To protect our other volunteers, staff, and assets by understanding and following the correct safety and security procedures
- ✓ Maintain healthy working relationships with volunteers, staff, and our visitors
- ✓ Take part in appropriate training
- ✓ Act in accordance with the values and objectives of the IW Steam Railway as outlined in our Volunteer Policy and other relevant documents

What Skills or Abilities is it desirable for me to have for this role?

- ✓ Ability to work to a plan, alone or within a group
- ✓ Leading a group of volunteers on projects as set out by the Estates Supervisor
- ✓ Skills in any or multiple trades would be desirable
- ✓ Knowledge of the latest building regulations and H&S guidelines
- ✓ Ability to be proactive when on site and report back to the Estates Supervisor

Are there any qualifications I might have that would help me in this role?

- ✓ Any trade qualification
- ✓ COSHH
- ✓ Fire safety

How physically capable does this role require me to be?

You should be comfortable with the physical demands outlined in the role description, as these form an integral part of this role.