

What are the qualities, skills, and experience I'll need for this role?

- ✓ A willingness to work outdoors carrying out track maintenance, vegetation clearance and similar tasks
- ✓ A good level of general physical fitness suited to manual tasks, including standing or walking for long periods of time in all weathers
- ✓ The ability to work as part of a team, under supervision
- ✓ Experience working on practical tasks
- ✓ A good attitude towards working safely, in accordance with the railway's policies and procedures

What does the Isle of Wight Steam Railway expect from a volunteer?

- ✓ To be a friendly face to our visitors and deliver excellent customer service (whether your role is directly 'customer-facing' or not)
- ✓ Although this role is voluntary, we expect volunteers to be dependable and to demonstrate a high level of commitment and reliability
- ✓ All volunteers should contribute towards ensuring our railway is presented to the highest standards
- ✓ To be presentable at all times, wearing the appropriate uniform/overalls/PPE for the role
- ✓ To protect our other volunteers, staff, and assets by understanding and following the correct safety and security procedures
- ✓ Maintain healthy working relationships with volunteers, staff, and our visitors
- ✓ Take part in appropriate training
- ✓ Act in accordance with the values and objectives of the IW Steam Railway as outlined in our Volunteer Policy and other relevant documents

What Skills or Abilities is it desirable for me to have for this role?

- ✓ A good understanding of Health & Safety principles
- ✓ Experience of lineside working at a railway would be an advantage, but Personal Track Safety (PTS) and other relevant training will be given as required

Are there any qualifications I might have that would help me in this role?

- ✓ Formal qualifications in the use of small plant (e.g. strimmers, brushcutters, chainsaws) or larger plant such as excavators, dumpers etc. would be a significant advantage

How physically capable does this role require me to be?

You should be comfortable with the physical demands outlined in the role description, as these form an integral part of this role.