

What are the qualities, skills, and experience I'll need for this role?

- ✓ You will likely have to deal with the general public, a good knowledge of the site and a personable attitude would be good qualities to have.
- ✓ Knowledge of garden machinery and tools.
- ✓ Experience in gardening or landscaping would be ideal but not essential.
- ✓ Knowledge and experience of basic tool/machinery maintenance.
- ✓ Happy to work alone or withing a team
- ✓ Health and safety at work knowledge.
- ✓ Loading and towing a trailer

What does the Isle of Wight Steam Railway expect from a volunteer?

- ✓ To be a friendly face to our visitors and deliver excellent customer service (whether your role is directly 'customer-facing' or not)
- ✓ Although this role is voluntary, we expect volunteers to be dependable and to demonstrate a high level of commitment and reliability
- ✓ All volunteers should contribute towards ensuring our railway is presented to the highest standards
- ✓ To be presentable at all times, wearing the appropriate uniform/overalls/PPE for the role
- ✓ To protect our other volunteers, staff, and assets by understanding and following the correct safety and security procedures
- ✓ Maintain healthy working relationships with volunteers, staff, and our visitors
- ✓ Take part in appropriate training
- ✓ Act in accordance with the values and objectives of the IW Steam Railway as outlined in our Volunteer Policy and other relevant documents

What Skills or Abilities is it desirable for me to have for this role?

- ✓ Pruning
- ✓ Weeding
- ✓ Grass cutting/edging
- ✓ Power tool use.
- ✓ Ability to problem solve and think on your feet.

Are there any qualifications I might have that would help me in this role?

- ✓ A horticultural qualification may be helpful
- ✓ Mechanical or electrical
- ✓ Machinery maintenance
- ✓ Arboriculture.

How physically capable does this role require me to be?

You should be comfortable with the physical demands outlined in the role description, as these form an integral part of this role.